

SILANG WATER DISTRICT
CONSOLIDATED MONTHLY OPERATION REPORT
System 1, System 2, System 3 & System 4
December 31, 2016

	This Month	Year To Date
BILLINGS:		
Residential	16,057,847.00	206,217,113.45
Commercial	2,353,104.20	30,864,459.60
Semi-Commercial A	287,402.50	4,083,712.50
Semi-Commercial B	117,709.50	1,399,383.00
Semi-Commercial C	216,129.25	3,086,808.75
Industrial	0.00	0.00
Government	314,502.60	3,526,155.60
Total	19,346,695.05	249,177,632.90
Penalty Charges	335,163.80	4,101,269.90
Total Billings	19,681,858.85	253,278,902.80

COLLECTIONS:		
Current Water Bill	18,987,904.80	246,327,928.10
Arrearages	231,177.40	2,735,121.75
Penalty Charges	303,069.80	3,823,375.90
Other Charges	(31,233.59)	(603,594.17)
Total Collection	19,490,918.41	252,282,831.58

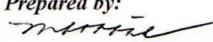
OTHER DATA:		
Net amount of Billing Adjustment (Metered Sales)	(37,373.99)	(667,840.71)
Net amount of Billing Adjustment (Penalty)	(2,799.90)	(15,936.00)
Collection Efficiency	98.34	99.12
Customer in Arrears	98	
% of concessionaires in arrears to total concessionaires billed	0.27	


SERVICE CONNECTION DATA:		Total of Newly Installed
Connections - beginning	35,760	Service Connections :
New	76	2,035
Reconnected	110	
Disconnected	145	
Total Billed - Month End	35,801	
Total of unbilled new service connections - month end	195	
TOTAL ACTIVE - MONTH END	35,996	

CUBIC METER BILLED, AVERAGE BILLING RATE & AVERAGE CUBIC METER BILLED PER CONNECTION

Class	No. of Connections Billed		Cubic Meter Billed		Ave. Billing Rate		Ave. Cu.M. Billed	
	New	YTD	Current	YTD	Current	YTD	Current	YTD
Res.	41	34,280	604,369	7,785,701	468.43	501.31	17.63	18.93
Com'l.	0	917	39,193	511,728	2566.09	2804.84	42.74	46.50
SCA	0	191	5,443	77,373	1504.73	1781.72	28.50	33.76
SCB	0	122	2,681	32,410	964.83	955.86	21.98	22.14
SCC	0	175	5,917	83,716	1235.02	1469.91	33.81	39.86
IND'L	0	-	0	0	-	-	0.00	0.00
GOVT.	0	116	9,932	111,501	2,711.23	2,533.16	85.62	80.10
Total	41	35,801	667,535	8,602,429	540.40	580.01	18.65	20.02

Total No. of Complaints	353	2,976
Total No. of Requests	607	8,439

Prepared by:

MINERVA A. ORANA
 Sr. Cust. Serv. Officer

Checked by:

MYRNA V. DEL MUNDO
 Division Manager - Customer Accounts

Approved by:

ELEANOR G. PAREDES
 Department Manager - Comm'l. Services